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April 2021

Dear

What an amazing ride we've been on this past year. I recently described the KFL staff as being "unendingly flexible, fiercely supportive, and delightfully humorous." I could say the same of our community! I couldn't imagine having gone through this past year without you at our side.

The nature of what makes KFL the great community institution we are - a shared gathering space for all - inherently made it very difficult for us to keep our doors open during the pandemic. However, in a short amount of time we were able to shift to a very robust virtual presence. We communicated via phone, email, social media, and our website and were able to offer technology help, create new library cards, and answer reference questions. Circulation and interlibrary loan got up and running again and we started curbside services.

While we've been closed, we added the movie streaming platform Kanopy, shifted collection funds into our digital e-book and e-audiobook platform OverDrive, upgraded our WiFi to be accessible from the parking lot, purchased Chromebooks and hotspots to lend out, hosted an array of online programs, created a weekly resource roundup, and even managed to get our upper level carpet replaced.

Staff remained hard at work on their professional development as well. Some pursued the advanced level librarian certification offered by the Maine State Library while others focused on enhancing their reader's advisory or technology skills. Additionally, staff received two grant awards, both of which you can learn more about from the included insert.

Now, there is now a clear path ahead and we will soon be welcoming you, the community, back inside the library. This journey would not have been possible without you. Can we count on your continued support? With your help we will be able to reach our 2021 Annual Appeal goal of \$58,000 by June 30, 2021.

You can make your tax-deductible donation by using the enclosed donor card and envelope or you can visit us online. We are so excited to, once again, open our doors to you.

My deepest gratitude,

Michelle K. Connors, Director